

#### **NIGERIA** Info Session

#### Funding and Tenders Portal Creation of PIC and OID

## EU Funding & Tenders Portal (FTOP)

 the main entry point for funding programmes and procurement options managed by the European Commission and other EU institutions and agencies



### The EU F&T Portal allows you to:

- Search for EU funding opportunities (known as calls for proposals)
- Search for tendering opportunities
- Learn more about EU programmes
- Look for partners for collaboration
- Register as an expert to work for the European Union Institutions
- Find guidance on how to apply and how to participate in EU programmes
- Register your organisation and obtain a unique identifier (also known as PIC)
- Access a library of key documents and video tutorials
- Search for results of EU-funded projects



### FTOP – find a Call for proposals

SEARCH FUNDI	European	European Commission Sin	unding & tender oppo gle Electronic Data Interchange Area (SEDIA)	ortunities		English E		
• Legal Entity and	Commission	A SEARCH FUNDING & TENDERS	ARCH FUNDING & TENDERS 🔻 HOW TO PARTICIPATE 👻 PROJECTS & RESULTS WORK AS AN EXPERT SUPPORT 💌					
Find calls for pr	SEARCH FUNDING & TEN	Erasmus+ Programme (ERAS	MUS)			clear filter 오		
1	Erasmus+ Programme (I	Virtual Exchanges wit	h the Western Balkans					
EU Programmes	virtua	TOPIC ID: ERASMUS-EDU-20.	21-VIRT-EXCH-IPA					
Aculum Migration on	Match whole words only	General information	General information					
Integration Fund (AM	GRANTS	Topic description Conditions and documents	Programme <u>Erasmus+ Programme (ERASMUS)</u>	Work programme part ERASMUS-2021				
Customs Programme	Submission status	Partner search	Call Virtual Exchanges in Higher Education and V	Youth (ERASMUS-EDU-2021-VIRT-EXCH)	Work programme year ERASMUS-2021	See budget overview		
(CUST)	Forthcoming Ope	Topic related FAQ Get support	Type of action ERASMUS-PJG ERASMUS Project Grants		Type of MGA ERASMUS Action Grant Budget-Based [ERASMUS-AG]	Open for submission		
Corps (ESC)	Programming period	Call information Call updates	Deadline model single-stage	Opening date 03 November 2021	Deadline date 22 February 2022 17:00:00 Brussels time			
	2021 - 2027 (2)							
Fiscalis Programme (FISC)	Erasmus+ Programme (ERASML	Go back to search results	Topic description Objective: The specific objectives of this call are the following	r				
	Filter by call		encouraging intercultural dialogue with third co	ountries not associated to the programme and increas	ing tolerance through online people-to-people interaction	is, building on digital, youth-friendly technologies;		
	Select a Call		<ul> <li>promoting various types of virtual exchanges a</li> <li>Enhancing critical thinking and media literacy, p</li> <li>fostering the digital and soft skills development</li> </ul>	is a complement to Erasmus + physical mobility, allowin particularly in the use of internet and social media, such t of students, young people and youth workers, includi	ng more young people to benefit from intercultural and in h as to counter discrimination indoctrination, polarizatior no the practice of foreign languages and teamwork, nota	ternational experience; 1 and violent radicalisation; 1 by to enhance employability;		

## **Calls and topics**

On the Portal most **calls** are divided into **topics**. Call — Group of topics that are open in parallel and address the same policy domain.

Topic — Part of a call with one opening and closing date. The proposals submitted to the topic will be evaluated together and compete against each other.





#### **Personalised services**

Personalised access to the Funding & Tenders Portal is based on 3 elements:

- Each user is supposed to have a unique EU Login account, which is the unique identifier for persons (linked to their professional email address).
- 2. Each EU Login account is linked to one (or more) **PIC number**(s), which are the **unique identifier for organisations**.
- 3. Each EU Login account is linked to all the **roles** that the user has in projects and/or organisations through IAM (Identity and Access Management)



#### Let's start with you. Create your EU Log In Account

# 1. EU Login



### Create a new EU Login account

- Click on the "Register" button
- Enter your name & (professional) e-mail address
- Click on the link you receive via e-mail
- Set up your password

Single sign-on: 1 EU Login account = 1 e-mail address = 1 person DO NOT SHARE YOUR EU LOGIN CREDENTIALS!



European Commission	nding & tender of gle Electronic Data In	opportunities terchange Area	(SEDIA)					Welcome Demo ACCOUNT (nmeatbsu)	
E home search funding	& TENDERS 🔻 HOW TO PAR	TICIPATE 🔻 PROJEC	TS & RESULTS WOR	KASAN EXPERT SU	PPORT 🔻			My roles	2
<ul> <li>MY PERSON PROFILE</li> <li>MY ORGANISATION(S)</li> <li>GRANTS</li> <li>My Proposal(s)</li> <li>My Project(s)</li> </ul>	Find calls for pro	nosals and ter lanage	your E	U Logir	accou	nt Q Search	News Sep 18, 2023 Travel unit co	IT Helpdesk     My Account     Logout	fraud
MY FORMAL NOTIFICATION(S)	EU Programmes	Border Management and Visa Policy Instrument (BMVI) Digital Europe Programme (DIGITAL) European Defence Fund (EDF)	Citizens, Equality, Rights and Values Programme (CERV) Erasmus+ (ERASMUS+) European Maritime, Fisheries and	Connecting Europe Facility (CEF) EU External Action (RELEX) European Parliament (EP)	Creative Europe Programme (CREA) EU4Health Programme (EU4H) European Social Fund + (ESF)	Customs Control Equipment Instrument (CCEI) Euratom Research and Training Programme (EURATOM) European Solidarity Corps (ESC)	On 26 July 202: C(2021)35 auth travel, accommon Sep 17, 2023 Call for applic Economic an (ESIR3) Directorate-Gen published a call Societal Impact Sep 13, 2023 New webinar Join the upcomi addressing the	3 the Commission adopted an amendment to Decision in the use of unit costs for the reimbursement odation and s cations to join the Expert group on the ad Societal Impact of Research and Innovation (DG RTD) has for applications for experts for the Economic and of Research and	tion tion
	Fiscalis Programme (FISC) Just Transition Mechanism (JTM)	Horizon Europe (HORIZON) Justice Programme (JUST)	Aquaculture Fund (EMFAF) Information Measures for the EU Cohesion policy (IMREG) Neighbourhood, Development and International Cooperation Instrument – Global Europe (NDICI)	Innovation Fund (INNOVFUND) Pilot Projects and Preparation Actions (PPPA)	Internal Security Fund (ISF) Programme for the Environment and Climate Action (LIFE)	Interregional Innovation Investments Instrument (I3) Programme for the Protection of the Euro against Counterfeiting (PERICLES IV)	Events Horizon Imple Horizon Euro 24 Oct 2023 Lump Sum Fe How to write 19 Oct 2023	ementation Day: Grant Management in ope o 09:30 unding in Horizon Europe: How does it wo a proposal? o 10:00	vs >
	Promotion of Agricultural Products (AGRIP)	Research Fund for Coal & Steel (RFCS)	Single Market Programme (SMP)	Social Prerogative and Specific Competencies Lines (SOCPL)	Technical Support Instrument (TSI)	Union Anti-fraud Programme (EUAF)	Horizon Imple Preparation i 17 Oct 2023	ementation Day: Grant Agreement in Horizon Europe @ 09:30	

C



### **Enable 2-factor authentication**

- Make your EU Login account more secure with 2-step authentication
  - Install the EU Login mobile app (App Store / Google Play) and login with a QR code or a PIN code
  - Authenticate via an SMS confirmation
  - Use a **Trusted Platform** (e.g. Windows Hello)
- Add a new mobile device, manage your registered devices, change your EU Login password, etc. directly in EU Login ("My Account")









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#### 😑 👘 HOME SEARCH FUNDING & TENDERS 🔻 HOW TO PARTICIPATE 🔻 PROJECTS & RESULTS WORK AS AN EXPERT SUPPORT 🔻

W PERSON PROFILE	Security Settings
MY ORGANISATION(S)	
GRANTS ^	By default access to My Area is secured with a password You can increase the security by opting for 2-step verification. To access your projects, proposals and organisation data, you will then have to login with something you know (your password) and something you own (e.g. mobile phone or device). You will have to register your mobile phone or device as a second authentication factor before you can activate the 2-step verification for your account. More about 2-step verification 2-step verification is inactive for your account
First	register your mobile device

#### **Confirmation of activation**

#### Europa / Funding & Tenders Portal notification

Dear Funding & Tenders Portal User,

You activated <u>2-step verification</u> for accessing the My Area section of the Funding & Tenders Portal with your account. If you did not perform this operation yourself, please contact the <u>IT helpdesk</u> without delay.

With kind regards, European Commission - Funding & Tenders Portal team

#### Please do not reply to this message

This notification was generated by the Funding & Tenders Portal of the European Commission.

If you want to change the frequency of receiving notifications with importance "Normal", you can do it in the Funding & Tenders Portal > My Notifications > Preferences



#### 2-factor authentication at login

EU Login One account, many EU services	Where is ECAS? C English (en)	~
	research requires you to authenticate	
	Sign in to continue	
	Welcome back	
	(European Commission)	
	Sign in with a different e-mail address?	
	Password	
	Lost your password?	
	Choose your verification method	
	EU Login Mobile App PIN Code 🗸	
	Password	
	EU Login Mobile App PIN Code	
	EU Login Mobile App QR Code Mobile Phone + SMS	
	Token	
	Token CRAM	
	Sign in	
Easy	fast and secure: download the EU Login app	
	Download on the GETITCN Get it from	



Let's **REGISTER** your organisation

## 2. Participant register Creating a Participant Identification Code (PIC)



## **PIC vs OID?**

•**PIC** (Participant Identification Code): Used for centralised actions managed by EACEA

Ex. Capacity Building in Higher Education (CBHE)

•OID (Organisation Identification Number): Used for decentralised actions managed by National Agencies

Ex. International Credit Mobility (ICM)





If you want to participate in a call for proposals or in a call for tenders with eSubmission, your organisation needs to be registered and have a 9-digit Participant Identification Code (PIC). Please quote your PIC in all correspondence with the Commission.

The register contains all participants of EU programmes.





Commission Single Electronic Data Interchange Area (SEDIA)

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### How to register in the Participant Register







### How to register in the Participant Register

- The person who registers an organisation receives the Self-Registrant role: this person is the contact person with the Commission services for this organisation until a LEAR is appointed
- When the registration is completed, the PIC number is **provisional**, meaning that the submitted data then needs to be validated by the Validation Services
- All contact with the Validation Services must take place inside the Participant Register



## Legal validation

- Registration data is verified by REA Central Validation Service (CVS) after a successful evaluation
- The legal validation of a participant is done **once**, when the entity has to sign its first Grant Agreement or Contract
- It is **reused** for future participations in EU grant and procurement actions
- Validation is required for **all beneficiaries and affiliated entities** (linked third parties under Horizon 2020)



#### Validation Process Overview



COMMUNICATION VIA PARTICIPANT REGISTER



## 3. Search funding & tenders

Browse the funding opportunities & find partners



### EU funding: basic structure













THOME SEARCH FUNDING & TENDERS V HOW TO PARTICIPATE V PROJECTS & RESULTS WORK AS AN EXPERT SUPPORT V



Increasing the efficiency of innovative static energy conversion devices for electricity and heat/cold generation

HORIZON-CL5-2023-D3-03-01

Topic Call for proposal		
Internal navigation	<	General information
General informations		Programme Horizon Europe Framework Programme (HORIZON) € Budget overview
Topic description		Sustainable, secure and Descriptive information about the topic
Conditions and documents		Type of action HORIZON-RIA HORIZON Soo partpor soarch appouncements
Partner search announcements		See partner search announcements
Start submission	-	single-stage Start submitting a proposal Deadline date 10 October 2023 17:00:00 Brussels time
Topic related FAQ		Start Submitting a proposal
Get support	-	Topic description Find help related to this topic
Call updates		
		Projects are expected to develop further the harvesting of renewable energy in areas/conditions where other conversion systems are less efficient, less convenient or not possible.
Go back to search results		The results are expected to contribute to at least three of the outcomes in A and B:
		✓ Show more
		Topic destination
		Sustainable, secure and competitive energy supply (2023/24)
		This Destination includes activities targeting a sustainable, secure and competitive energy supply. In line with the scope of cluster 5, this includes activities in the areas of renewable energy; energy system, grids and storage; as well as Carbon Capture, Utilisation and Storage (CCUS).
		The transition of the energy system will rely on reducing the overall energy demand and making the energy supply side climate neutral, in current and future climate conditions. R&I actions will help to make the energy supply side cleaner, more secure
		✓ Show more



Topic

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Increasing the efficiency of innovative static energy conversion devices for electricity and heat/cold generation HORIZON-CL5-2023-D3-03-01

Call for proposal

nternal navigation <	Topic conditions and documents
General informations	General conditions
Topic description	1. Admissibility conditions: described in Annex A and Annex E of the Horizon Europe Work Programme General Annexes
Destination	Proposal page limits and layout: described in Part B of the Application Form available in the Submission System
Conditions and documents	✓ Show more
Partner search announcements	
Start submission	Partner search announcements
Topic related FAQ	47 Searches of partners to collaborate on this topic
Get support	View / Edit
Call updates	LEARs, Account Administrators or self-registrants can publish partner requests for open and forthcoming topics after logging into this Portal, as well as any user having an active public Person profile.
← Go back to search results	Start submission Deed help?
	To access the Electronic Submission Service, please click on the submission-button next to the <b>type of action</b> and the <b>type of model grant agreement</b> that corresponds to your proposal. You will then be asked to confirm your choice, as it cannot be changed in the submission system. Upon confirmation, you will be linked to the correct entry point.
	To access existing draft proposals for this topic, please login to the Funding & Tenders Portal and select the My Proposals page of the My Area section.
	Please select the type of your submission:
	HORIZON Research and Innovation Actions [HORIZON-RIA], HORIZON Action Grant Budget-Based [HORIZON-AG]
	Start submission



THE REAL PROJECTS & RESULTS WORK AS AN EXPERT SUPPORT



institutions &

#### Partner search announcements for the topic

	Published				
ng the efficiency of innovative static energy conversion devices icity and heat/cold generation	Search by name, description	E	Expertise request, Expertise offer		Q Sea
N-CL5-2023-D3-03-01 e offers e requests	47 item(s) found		<b>⊥</b> Sort by		
	TEGNOLOGY APS				Organisation Contac
ack	TEGnology (Denmark) designs en a large-scale sustainable power ge ben@argentumconsultants.eu	vironmentally-friendly thermal energy harvesting generators neration method. Within this call, our unique expertise will e	which convert heat directly into electricity. Our nable us to be strong coordinators. Currently so	ground-breaking tech can replace batteries eeking additional tech solution providers ar	s for wireless sensors and pro nd academia partners. Conta
	Organisation type	Small or medium-size enterprise	Type of request	Expertise request	
	Country	Denmark	Request date	25 Jun 2023	
	Status	Published			
	PEOPLE IN FOCUS				Organisation 🖂 Contac
	People in Focus, NGO from Albani	a, works in fields such as Good governance, Youth and inte	gration marginalized group integration through	economic, social and cultural empowermer	nt. PIF is located in Tirana an
	our team is composed of a group o know- how and networking.	f well-known experts with experience in local and regional p	rojects in Western Balkan and international one	es. As a partner we assure our commitmen	n, protessionalism, reliability,
	our team is composed of a group o know- how and networking.	f well-known experts with experience in local and regional p Non-governmental organization	rojects in Western Balkan and international one	es. As a partner we assure our commitmen Expertise offer	n, professionalism, reliability,
	our team is composed of a group o know- how and networking. Organisation type Country	f well-known experts with experience in local and regional p Non-governmental organization	rojects in Western Balkan and international one Type of request Request date	es. As a partner we assure our commitmen Expertise offer 05 Jul 2023	r, processionalism, reliability,



Creating partner search announcements linked to a topic can only be done by the LEAR or the Account Administrators for organisations!





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#### Partner search

Organisations Persons		Adv	anced search
Programme / Topic			
Programme		Торіс	
Select a Programme	$\sim$	Select a Topic	~
Location			
Country		City 🕄	
Select a Country	~	Type a City	
Organisation		Person profile	
Organisation type		Professional profile	
Select an Organisation type	$\sim$	Select a Professional profile	

EN Register Login 2



Consultant		Person p	orofile visible	publicly		Last updated on 12/09/2023
Els Peeters	AGILE [Digital Project Management]					
Personal details	Personal details					
Education			- <b>AD</b> -			
My organisations	Nationality Belgium	Main langauge Dutch	EU Co	ontact that per	rson	
EU Funding			Login			
← Go back to search results	Education (1)					
	KATHOLIEKE UNIVERSITEIT LEUV Belgium	EN Master 1994		Bio-engineer in chemistry		
	My organisations (3)					
	Name 🗢	Туре 🗢	Status 🗢	Country 🗢	City 🗢	No. of Projects 🗢
	150123_AD_PP_Registration001	Research Organisation	VALIDATED	Belgium	DIEGEM	0
	NCP Test Company B	SME	VALIDATED	Estonia	Test City	0
	ACCTEST	Other	DECLARED	Belgium	Brussels	0

EU Funding (3)

Title 🗢	Acronym 🗢	Programme 🗢	Project ID 🗢	
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Login

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Register

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	Olivier MARGANNE Edit the information visible on your person profile						
MY ORGANISATION(S)	)livier.MARGANNE@ext.ec.europa.eu						
GRANTS ^							
My Proposal(s)	Vour profile is public	2:18					
My Project(s)							
PROCUREMENT ^	This tool is not for the management of expert CV. Expert CV can be managed from My Expert Area.	This tool is not for the management of expert CV. Expert CV can be managed from My Expert Area.					
<ul><li>My Contract(s)</li><li>My CFT Subscriptions(s)</li></ul>	Personal     Education     Publications     Employment     My organisations     EU funding     Documents						
TECHNICAL SUPPORT INSTRU	Personal details 🥜 Edit	0					
Monitor requests		•					
Monitor projects	litte Mr.	Ŭ					
MY FORMAL NOTIFICATION(S)	Gender Man	0					
<sup>™</sup> MY EXPERT AREA	Nationality Belgium	•					
	Email Olivier.MARGANNE@ext.el Decide if a whole section should be	Ø					
	Keywords I a triated of the visibility wisible or not, or fine-tune the visibility	8					
	Computer games [Video-C down to every individual field						
	Personal links 🕜 Edit						
	No personal links added yet Add your Linkedin, Facebook, Instagram						
	© 2018 European Commission   About   Free text search   IT Helpdesk   Cookies   Legal Notice   APIs						



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#### Mr. Olivier MARGANNE

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Login

Register



Last updated on 04/10/2023

Olivier MARGANNE	Personal details	
Personal details	Gender	Nationality
← Go back to search results	Male	Belgium



## Spam/phishing: what to do?

- As a user, there is no obligation for you to reply to contact attempts!
- If you have any doubt, please remember that:
  - **Your personal information is never disclosed to the sender**
  - **The EC services never ask for any sensitive information via email**
  - A copy of every F&T Portal notification received via email is available through your notifications on the F&T Portal itself
- Do not forget to activate 2-factor authentication for increased security!



# 4. Submit your proposal

Basic rules of drafting a proposal



### Preparing & managing your proposal

- To start preparing your proposal, you need to go on the topic page itself
- Managing your proposal: Draft / Submitted / Refused proposals are available under My Area → My Proposals
- **Part A** (to be filled in directly online) contains administrative information about the applicant and budget for the project. (Mandatory)
- Part B (to be downloaded from the Portal Submission System, completed and then assembled and re-uploaded as PDF in the system) — contains the description of the action; (Mandatory)





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#### The Home Search Funding & Tenders ▼ How to participate ▼ PROJECTS & RESULTS WORK AS AN EXPERT SUPPORT ▼

W PERSON PROFILE	Increasing the efficiency of	of innovative static energy conversion devices for electricity and heat/cold generation	
MY ORGANISATION(S)	HORIZON-CL5-2023-D3-03-01		
GRANTS ^	Topic Call for proposal		
My Project(s)	Internal navigation <		
MY FORMAL NOTIFICATION(S)	General informations	Partner search announcements	
	Topic description	47 Searches of partners to collaborate on this topic	
	Destination	LEARS Account Administrators or self-registrants can publish partner requests for open and forthcoming topics after logging into this Portal, as well as any user having an a	active public Person profile
	Conditions and documents	ELANC, Account Auministrators of scin-registrants can publish particle requests for open and forthcoming topics and logging into this roltar, as well as any user naving an active public r	
	Partner search announcements	Start submission	D Need help?
	Start submission		
	Topic related FAQ	To access the Electronic Submission Service, please click on the submission-button next to the type of action and the type of model grant agreement that corresponds to your proposal. You will then be	
	Get support	To access existing draft proposals for this topic, please login to the Funding & Tenders Portal and select the My Proposals page of the My Area section.	
	Call updates	Please select the type of your submission:	
	← Go back to search results	HORIZON Research and Innovation Actions [HORIZON-RIA], HORIZON Action Grant Budget-Based [HORIZON-AG]     Start submission	
		Topic related FAQ       2 item(s) found	Search
		Under topic HORIZON-CL5-2023-D3-03-01, are the results expected to contribute and cover at least three technologies from A or B only, or B only, or the technologies	gies from A and B toget
		The text specifies: "The results are expected to contribute to at least three of the outcomes in A and B", thus outcomes should address at least 1A & amp; 2B or 2A & amp; 1 B.	

Commission Funding: Submission Service





Commission Funding: Submission Service











# How about for Decentralised Actions? Get an OID

Such as for the International Credit Mobility Action



# OID $\rightarrow$ DeCentralised Actions $\rightarrow$ Erasmus+ and European Solidarity Corps page

$\leftarrow$	C	https://webg	ate.ec.europa.eu/erasmus-esc/index/		~~ ···		
		European	× Home	Register or login	P		
Erasmus+ and European Solidarity Corps			Welcome to Erasmus+ and European Solidarity Corps page!				
*	HOME		Here you can apply for Erasmus+ and European Solidarity Corps actions managed by the Erasmus+ National Agencies. Before starting, please familiarise yourself with the Erasmus+ programme guider? or European Solidarity Corps programme guider?.				
	ORGAN	IISATIONS	In section "Opportunities" below you can browse open calls and apply. Please note that to start your application you will need to register or applicant and beneficiary guides 🖪 for complete step-by-step guidelines.	login with your EU Login credentials. Check our			
0	Search	for an Organisatior	More information				
0	Regist	er my Organisation	If you need more information about the Erasmus+ programme, please visit the programme home page [7]. If you are looking for information	n about the European Solidarity Corps, please vi	sit		
	OPPOF	RTUNITIES	European Youth Portal 🖸				
	PROJE	CTS	> Looking for support or have further questions?				
0	SUPPO	DRT	> Do you have further questions about the Erasmus+ Programme? Get in touch with a National Agency in your country. Please check the list	of contacts 🎦 in the Support menu.			
ô	RESOL	IRCES	> Do you need support in applying for European Solidarity Corps? Please visit "Contact us" page [2] on European Youth Portal.				
			OPPORTUNITIES See a list of opportunities for Erasmus+ and European Solidarity Corps under the links below.				



## **Register your Organisation**







Am I really supposed to remember all this?



### **OID Support**

	$\leftarrow$	C 🗄 https://webg	ate.e	x.europa.eu/erasmus-esc/index/organisations/register-my-organisation A 🗘 🗘   🗅 😭 😪 🕂	
		European	× 	Home > Prerequisites for organisation registration	Ð
	Erasmus+ and European Solidarity Corps		in	Prerequisites for organisation registration	
	Â	HOME		WHY DO I NEED TO REGISTER MY ORGANISATION?	L
		ORGANISATIONS	~	To submit an application or become a partner in a project, you will need an Organisation ID. You can get your Organisation ID if you fill in a simple form proving some basic information about your organisation.Please note that organisations that have already participated in an Erasmus+ or European Solidarity Corps action managed by a National Agency and have a Participant Identification Code (PIC) have automatically assigned an Organisation ID.	L
	0	Search for an Organisatior		WHAT ARE THE PREREQUISITES FOR ORGANISATIONS REGISTRATION?	L
	0	Register my Organisation			L
	ø	OPPORTUNITIES	>	The organisation registration goal is to create a unique identifier for every organisation - applicant, beneficiary or partner - participating in the programme. That's why before you register your organisation, it's essential to check whether your organisation already exists in the system. Please use the search field below and type in either the legal name, business name, an organisation website hyperlink, PIC or an OID number to check whether your organisation exists.	L
N		PROJECTS	>	Upload of forms required by the programme	L
$\Delta$	Ø	SUPPORT	v	downloaded from the Forms for EU contracts 🖸 page.	I
	0	Guides		CHECK IF MY ORGANISATION EXISTS IN THE SYSTEM	
	ľ	Erasmus+: List of National Agencies		Q         please enter a legal name, business name, hyperlink, PIC or an OID         Search	
	ľ	European Solidarity Corps: List of National Agencies			
	ø	RESOURCES	~		
	0	Additional resources			V

European Commission

Find support inside the platform

## Need help?

European Commission Funding & tender opportunities Single Electronic Data Interchange Area (SEDIA)		
HOME SEARCH FUNDING & TENDERS - HOW TO PARTICIPATE - PROJECTS & RESULTS WORK AS AN EXPERT		
	Support overview	
Find calls for proposals and tenders	Guidance & Manuals	
	FAQ	
Search calls for proposals and tenders by keywords, programmes	Helpdesk & Support Services	ک Searc
	Support videos	
	oupport nuces	

- Guidance & Manuals
  - Access the Online Manual (guide for business processes)
  - Access the **IT How To** wiki (guide for **IT** processes)
- FAQ
- Helpdesk & Support Services

The support section is Programme-based; some specific helpdesks & guidance documents will only be available for a dedicated Programme.

